

Retail Industry Fundamentals: Get Started

This self-paced, online course features real-life retail scenarios. It takes just five to seven hours to complete on a computer or tablet. It's web-based and no special software is required.

NRFFOUNDATION.ORG/RISEUP



The NRF Foundation's RISE Up training and credentialing program provides foundational employability skills to help people land jobs and get promoted in retail stores and beyond. The curriculum and exams were developed in collaboration with retailers and are recognized across the industry.

The NRF Foundation is proud to partner with more than 800 training partners nationwide, helping more than 400,000 people earn RISE Up credentials.

Aboutur

People who earn the Retail Industry Fundamentals certificate will develop basic customer service skills and math skills to conduct sales transactions. They'll also develop an understanding of the retail industry, its impact on the economy and the diverse jobs available. Best practices for interviewing and exploring career paths are also covered, so this course is perfect for someone looking for a first job and/or developing workplace readiness skills.

If you are an organization looking to do this for your students, clients or employees and may need reporting capabilities, email **RISEUp@nrf.com**.



For the first question (Which organization are you affiliated with?), select **1Free from NRF Foundation**

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LEARNER INFORMATION						
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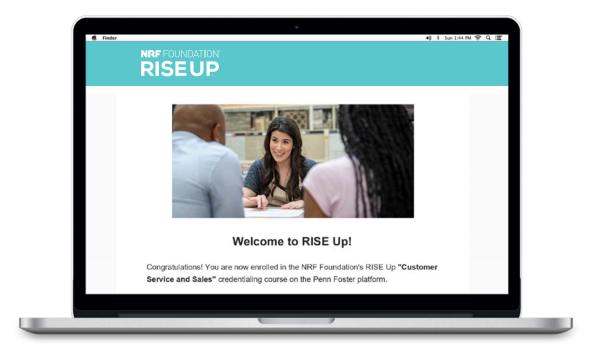
Enroll

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It will take about one business day to process your enrollment. You'll get an email from Learn@BeMore.PennFoster.com, and then you'll create your account to access the RISE Up Retail Industry Fundamentals online course. Check your spam folder if you don't see it in your inbox

Accuration Resolution Here's how to register your account to access RISE Up courses and exams:

Open up the email from Penn Foster (RISE Up's online learning platform) to see your unique Student ID



Click the link to create your account and get started

2

Here is your login information: Student ID: 551879

Let's get started

Select Student ID from the dropdown menu and enter your Student ID number

Please check your email inbox for information pertaining to COVID-19 and the actions we are taking. Welcome! Enter your username, student ID, or email, and then select the corresponding label (username, student ID, email) from the dropdown.	
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Continue	
Not a RISE Up learner yet? Enroll today	

4 On the next screen, create a username and password. Use your email address as your username so it's easy to remember

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	To get started.	
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	Your new password should be at least 6 characters long and include at least one number and one letter (valid characters A-Z, a-z, 0-9, @,\$,-,_). Passwords are case sensitive.	L
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Enter your ZIP code (make sure it's the same one you used when you enrolled)

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- Enter your ZIP or Postal Code
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Select and answer two security questions

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Once you've answered everything, click on Create Account Create Account CANCEL

You'll be taken to your account page. Check the right corner to make sure your name and Student ID are correct

If your information is incorrect please contact RISE Up Support at 800-986-6482 or support@nrfriseup.com

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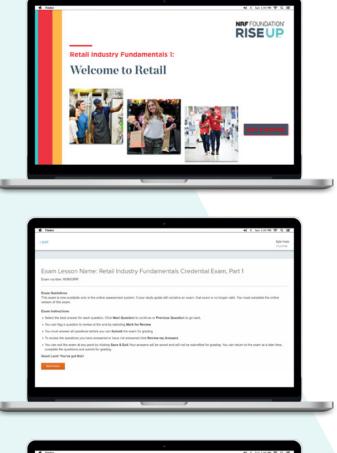
You're now ready to start RISE Up Retail Industry Fundamentals. The course has three sections of lessons for you to complete. After you finish each lesson, you'll take the exam that goes with each section

Courses					
Online delivery only. VRETAIL INDUSTRY					VIEW GRAD
Course Materials	Lesson #	Study Materials	Support Materials	Exam Date	Action
Study Materials			LESSONS		
1. Exam 1	609003				TAKE EXAM
Study Materials			LESSONS		
2. Exam 2	609004				TAKE EXAM
Study Materials			LESSONS		
3. Exam 3	609005				TAKE EXAM

Retail Industry Fundamentals

Online Course

Complete at your own pace to learn the fundamentals of retail

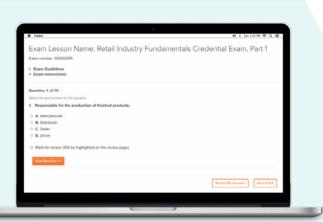


Exam Start Screen

Take the exam after you finish each lesson

Exam Question

Show what you know about retail



Once you complete all three lessons and pass all three exams, you have earned your RISE Up Retail Industry Fundamentals credential. List this on your resume and tell potential employers that you've completed this training and have the skills needed for a retail job.